

Where's My Vermont Income Tax Refund?

We understand that you want your Vermont personal income tax refund as quickly as possible. Perhaps you've already received your federal tax refund from the IRS and wonder when you'll receive your Vermont tax refund. There are a number of factors that can add days—and even weeks—to normal processing time. This fact sheet will cover the most common factors and provide guidance on what you can do to make processing your refund go more smoothly and quickly.

Check the status of your refund online

A convenient way to check the status of your refund online is through the Department's website at myVTax.vermont.gov (see **A** and **B**).

Please wait at least 72 hours for e-filed returns and 8-10 weeks for paper-filed returns before checking the status of your refund. To find out if your refund has been issued, you must enter your **1)** last name, **2)** Social Security Number, **3)** ZIP code, and **4)** requested refund amount.

This service will provide the current status of your return, such as the following:

- We've received your return (with date received)
- We're processing your return
- We've requested additional information (with date of request)
- We've received your additional information
- We've released your refund (with date of release)

Factors that add time to processing your refund

Missing Information

If your return is missing information, forms, or schedules, we will send you a letter with details of what we need from you. You may submit information to the Department through myVTax by clicking "Respond to correspondence" (see **C**).

Your prompt response will help us process your refund more quickly.

Filing for a tax credit or refund claim

We encourage you to file for tax credits and rebates if you are eligible, but information you provide to apply for these credits often requires research

Disclaimer: The information provided here is intended to be an overview only. Vermont tax statutes, regulations, Vermont Department of Taxes rulings, or court decisions supersede information presented here.

Iss. 07/2015 • Rev. 01/2020 • Pub. FS-1073

myVTax is a convenient and free service that allows you to manage, file, and pay your Vermont taxes.

- ✓ File returns securely
- ✓ Make payments
- ✓ Return filing verification
- ✓ File your Homestead Declaration or Property Tax Adjustment
- ✓ File an extension
- ✓ Check the status of your return **B**
- ✓ Respond to correspondence **C**
- ✓ Pay Use Tax

Log in to your myVTax account

Username:

Password: [Forgot username?](#)

[Forgot password?](#)

Log In

[Need An Account? Click Here to Register](#)

Businesses	Individuals	Tax Professionals	Property Owners	Municipal Officials	Help & Resources
	Check the Status of my Return A			File a Renter Rebate Claim	
	Make a Payment			Return Filing Verification D	
	File an Extension			Access a Saved myVTax Request	
	Find my Estimated Payments or 1099g			File a Homestead Declaration or Property Tax Adjustment	
	Pay Use Tax			Set Up a Payment Plan	

If you have not received your refund within six weeks after it has been issued, please contact us.

and verification by our tax examiners. This adds time to processing. For example, you must include a completed Schedule HI-144, Household Income, with your Renter Rebate Claim or Property Tax Credit Claim. The HI-144 requires detailed financial information for you and household members, which must be reviewed carefully to make sure it is accurate and complete.

Checking for fraud

The Department works hard to fight fraud and protect your refund, but this adds time to processing. As part of our fraud detection efforts, we may send you a letter with instructions to verify your return. To verify your return online through myVTax, click "Return Filing Verification" (see **D**).

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What you can do to help us process your return and refund more quickly

You can help us speed up the processing of your return and refund by following these tips. If we cannot process your form, we consider your tax return “not filed,” which may result in late fees and penalties.

The most common problem that holds up processing is when a taxpayer does not report ALL income earned for the tax year. Be sure to wait until you have received all forms W-2 and 1099 before filing your tax return.

Choose to e-file

Save yourself time and avoid making mistakes by e-filing your return. Your return will not only get to the Department for processing more quickly, but the software will walk you through the filing process and do the math for you. You will have to e-file using commercial software, but more than half of Vermont taxpayers qualify for free e-filing through Free File. Do you qualify? Visit tax.vermont.gov/free-file.

Double check your forms

- Make sure the Social Security Number on your Form W-2 is correct. If not, correct it with your employer.
- Do the math. Double check your math calculations and enter them on the correct lines.
- If choosing direct deposit, make sure your financial institution account and routing numbers are correct. If in doubt, ask your financial institution.
- Sign on the line. All filers must sign the form if a signature(s) is required.
- Print legibly. If we can't read your writing, we will return the forms to you. You must then resubmit them. Poor handwriting? E-file or use the fillable PDF forms to type in your information.

- Submit all required forms and schedules.
- Provide your mailing and physical 911 addresses—We ask for both in Section 1 on Form IN-111. If you move, notify the Department **in writing** of your new address. See our website for instructions.
- Provide requested identification, such as your Social Security Number, to help us verify your identity.
- Do one final check for accuracy, making sure all numbers are correct and not transposed, math calculations are accurate, and the form is signed by all filers.

Follow form printing instructions

Submitting forms in other than their original formats only slows processing and may lead to an additional fee. We may send the return back to you if our scanners and tax examiners cannot read your return. Follow these tips to complete and print forms:

- When printing forms from our website, follow instructions on the forms carefully. Do not shrink or enlarge forms.
- Print forms on 20# or 24# white paper.
- Use only blue or black ink when completing paper forms.

Contact Us

Please contact us if you have questions. It is better to make inquiries before you submit your return.

Phone: (802) 828-2865
(866) 828-2865 (toll-free in Vermont)

Email: tax.individualincome@vermont.gov
Website: tax.vermont.gov

Fraud is growing—and so are our efforts to stop it

The IRS, Vermont, and other state tax and revenue departments continue to fight identity theft and tax refund fraud. We take our job of protecting taxpayer money and state revenues very seriously. Our special unit dedicated to detecting and stopping fraud reviews and updates our procedures and standards of practice to keep your information safe.

Many of these precautions have resulted in increased processing time, but we believe they are worth it. If we suspect fraud is being committed against you, we will send you a letter requesting verification of your identification. Please respond to our request as soon as possible by following the instructions in the letter. More details about how to report identity theft and fraud can be found at tax.vermont.gov/identity-theft and on the IRS website at irs.gov.

