

**Welcome! *We're so glad you're here.***

This packet contains:

- Your name badge
- Today's agenda
- Presenter biographies
- Documents prepared or shared by presenters
- Index cards for submitting questions
  - Use these to write your questions and hold the card up for collection.
  - If you need more index cards, please visit the registration desk during the breaks.
- Vermont Department of Taxes important phone numbers magnet
- QR code pages that will bring you to the following documents:
  - Evaluation and Attendance Self-Attestation form. **Required of all attendees seeking CPE credits.**
  - The 2022 Highlights of Tax Legislation Quiz
    - This document is just for fun to help you recall some of the legislative changes that we're discussing today. We hope that in-person attendees will scan the QR code at lunch and work with others to answer the questions. Remote attendees can take the quiz as well! You'll get a score, but you won't be graded!



[Symposium  
Evaluation &  
Self-Attestation](#)

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[2022 Highlights of Tax  
Legislation Quiz](#)

## SYMPOSIUM AGENDA

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**9:00 – 9:30 Registration, Coffee, and Networking**

In-person Attendees

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**9:30 – 9:35 Welcome and Introductions**

**Presenter:** Deborah Carroll, Principal Assistant

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**9:35 - 9:50 This Year at the Department**

**Presenter(s):** Craig Bolio, Tax Commissioner

**Summary:** This year, the Tax Department deployed a new mission statement, set new goals, and looked to operationalize the core values that guide us as we strive to fulfill our mission. We've also continued to seek an appropriate balance of in-person and remote work, and to adapt our recruitment practices to attract new employees. Commissioner Bolio will bring you up to date on current goals and practices, and how we hope these will serve to improve the tax employee, taxpayer and tax preparer experience.

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**9:50 - 10:40 2022 Legislative Session (50 minutes, 1 CPE Credits)**

**Presenter(s):** Rebecca Sameroff, Deputy Commissioner & Commissioner Bolio

**Level:** Overview

**Prerequisite:** None

**Learning Objective:** To learn about 2022 legislative changes impacting tax professionals and their clients.

**Summary:** Deputy Commissioner Sameroff will provide an overview of 2022's legislative changes, highlighting the new tax credits as well as the new income exclusions for Social Security, military and civil service retirees, changes impacting

businesses and investors, and other important changes that tax preparers and their clients need to know about.

In addition, the 2023 legislative session is coming up quickly and your Department of Tax policy team has been considering legislative initiatives that could lead to increased clarity, simplicity, and/or equitable treatment for taxpayers and their preparers. Deputy Commissioner Sameroff will give you a peek at some of these proposals.

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#### **10:40 - 10:50 Break**

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#### **10:50-11:30 Legal Topics, including Capital Gains, Cannabis, & Remote Work (40 minutes, .8 CPE Credits)**

**Presenter(s):** Will Baker, General Counsel

**Level:** Overview

**Prerequisite:** None

**Learning Objective:** To learn legal topics that are of stated high interest to tax professionals, as per surveys sent in advance of the Symposium.

**Summary:** We surveyed registrants, and you have questions! General Counsel Will Baker will discuss important elements of the Vermont personal income tax capital gains exclusion, and the tax treatment of the new recreational cannabis industry. If we have time, he will also discuss personal income tax topics related to remote workers.

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#### **11:30-12:00 Meet the Communications Team (30 minutes)**

**Presenter(s):** Angela Métraux, Communications and Web Manager & Kenric Kite, Tax Education Specialist

**Summary:** In this session, our communications team will discuss ongoing efforts to increase accessibility on our website and in our outreach materials, including videos, newsletters, and social media. With the help of the Vermont Department of Disabilities, Aging, and Independent Living (DAIL), the team will provide resources to tax preparers to help them make their services accessible to their clients.

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#### **12:00 - 1:00 Lunch Networking at the State House Café**

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**1:00-1:45 Taxpayer Services (TPS): What Preparers Need to Know for the 2023 Filing**

**Season** (45 minutes, .8 CPE Credits)

**Presenter(s):** James Whitehouse, Director & Lisa Pinkus, Tax Examiner VI

**Level:** Overview

**Prerequisite:** None

**Learning Objective:** Learn about new Vermont tax forms that are highly relevant to the work of tax professionals.

**Summary:** Jim and Lisa will review the form modifications and other adjustments associated with legislative changes from the 2022 session.

Symposium attendees will learn about best practices for preparers (including electronic filing and payment), and the TPS team will discuss how tax professionals can take advantage of improved features and functionality on the VDT website to answer questions before calling the preparer hotline.

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**1:45-2:30 Finance** (45 minutes, .8 CPE Credits)

**Presenter(s):** Sharon Asay, Director of Finance & Renae DiGregorio Finance Section Chief

**Level:** Overview

**Prerequisite:** None

**Learning Objective:** Learn about changes for 2022 and features helpful to tax professionals.

**Summary:** The Finance Team is responsible for the development, update, and review of the Department's tax forms. In addition, they oversee the electronic filing (MeF) process and handle all communication with the software vendors. This year, their focus has included both quantitative and qualitative improvements to communication with vendors, as well as faster ATS [Accounting and Tax Services?] testing turnaround time for substitute forms and e-filed packages. They'll review plans to work with vendors to add some new features to the e-filing process that would beneficially impact both practitioners and taxpayers, and will update attendees on the status of forms and the annual testing processes with vendors in preparation for the upcoming tax season. This team has also analyzed and monitored substitute form trends to identify areas that could be improved for quicker processing times and will report on those findings.

During this timely and informative session, the Finance Team will also review statistics from the last filing season and will discuss plans for the upcoming season, including the changes that have already been made, and they will be looking to Symposium attendees for input regarding improvements they would like to see.

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**2:30 - 2:40 Break**

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**2:40-3:25 Compliance (45 minutes, .8 CPE Credits)**

**Presenter(s):** Tracy Phillips, Tax Compliance Section Chief & John Demeter, Corporate Audit Specialist

**Level:** Overview

**Prerequisite:** None

**Learning Objective:** Learn how to apply new federal rules and our taxpayer education outreach efforts.

**Summary:** Calculating net operating loss (NOL) on personal income tax returns (PIT) can be a complicated process, and year-to-year changes in federal rules have increased that complexity. John will walk attendees through the federal rule changes and how these impact Vermont PIT taxpayers, how and when to apply carrybacks and carryovers, considerations regarding bonus depreciation, amending returns for better outcomes, and best practices for preparers and their clients, as well as common errors and how to avoid them. (30 minutes, including time for Q&A)

Also, the compliance division is continually working on new educational campaigns designed to help tax preparers and taxpayers understand and comply with their state tax obligations. Tracy will report on recent education outreach efforts, what tax preparers should look for in the future, and where to find the guidance they need now. (15 minutes, including time for element of engagement).

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**3:25 - 4:00 A myVTax Tutorial, Including Helpful Tips for Tax Preparers (35 minutes, .6 CPE Credits)**

**Presenter(s):** Aaron Kaigle, VTax Director

**Level:** Basic

**Prerequisite:** None

**Learning Objective:** Learn about features in myVTax that tax professionals will find useful.

**Summary:** Both new and experienced myVTax users will learn something new in Director Kaigle's myVTax tutorial. This presentation will highlight different features that preparers will find helpful, including how to register themselves as a representative of their clients, electronic signatures, handy automated reminders, and navigating this useful and time (as well as error) saving platform. He'll also provide attendees with a preview of improvement projects that are being considered or in progress and will look to the attendees for suggestions regarding what they would find helpful on the myVTax platform.

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**4:00 - 4:05 Closing Remarks**

**Presenter(s):** Deborah Carroll, Principal Assistant

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### **Continuing Professional Education (CPE) Credits**

**Program Level:** Overview, Basic

**Delivery Method:** Group Live, Group Internet Based

For National Association of State Boards of Accountancy (NASBA) accreditation purposes, this seminar is in the tax field of study and there are no fees, prerequisites, or advance preparation required for this program.

The learning objectives of this program are to provide timely and relevant tax information for tax professionals and others who may be interested in these topics. In order to be awarded the full credits, you must respond to polling questions asked throughout the program.

The Vermont Department of Taxes is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website ([nasbaregistry.org](http://nasbaregistry.org))



## **LEGAL TOPICS OUTLINE AND STATUTES**

### **Capital Gains Exclusion**

Vermont excludes a portion of capital gains from taxable income. See 32 V.S.A. § 5811(21)(B)(ii).

Exclusion must be net adjusted capital gains, as defined by IRS Section 1(h). Qualified Dividends are not eligible.

You may elect to take either the Flat Exclusion or the Percentage Exclusion:

The Flat Exclusion is the general exclusion amount of \$5,000 allowed for a particular tax year or the actual amount of net adjusted capital gains, whichever is less.

A Percentage Exclusion allows you to you exclude up to 40% of your adjusted net capital gain from the sale of assets held for more than three years. Only certain categories of capital gain income are eligible for this exclusion and the exclusion is capped at \$350,000. This means that any gain above \$875,000 will be taxed at standard income tax rates.

The amount excluded cannot exceed 40% of federal taxable income.

To file for a capital gains exclusion, use Vermont Schedule IN-153, VT Capital Gains Exclusion.

### **Recreational Cannabis**

Cannabis Excise Tax - Tax of 14% of sales price, but not on medical cannabis at a dispensary, collected by the retailer from the customer. 32 V.S.A. §§ 7901 – 7909.

Sales and Use Tax - Cannabis (other than medical dispensary) is also subject to sales tax. Revenue from cannabis sales tax must be segregated and accounted for apart from general sales tax.

Meals and Rooms Tax – Food for immediate consumption, even if it contains cannabis, is subject to sales tax, not meals tax. 32 V.S.A. § 9202(10)(D)(iv).

Income Tax - Federal law prohibits cannabis businesses from taking deductions and exemptions as most taxpayers would because these businesses are selling a prohibited substance under federal law. 26 U.S.C. § 280E. Vermont does allow these deductions and exemptions, so



cannabis businesses will have to recalculate their federal income for purposes of filing Vermont returns. 32 V.S.A. § 5811(18),(21).

## **Remote Workers**

Residents of Vermont pay tax on all of their income wherever earned, with credit given for income tax paid to other states.

For non-residents, income earned while working within the State is taxable Vermont income.

If a worker works within the state and outside the state, the income is apportioned by number of days within the state versus outside the state.

## VERMONT DEPARTMENT OF TAXES BIOGRAPHIES

### **Craig Bolio, Commissioner**

Craig Bolio was appointed as Commissioner of the Department of Taxes by Governor Phil Scott in December of 2019. Commissioner Bolio has served the department since 2011, with much of his time spent supporting and improving the operational side of the department, both as Deputy Commissioner and in his prior work where he focused on ensuring the successful implementation of the department's integrated tax processing system; VTax.

He grew up in Vermont and earned a Bachelor of Arts in Economics and Political Science and a Master of Business Administration from the University of Vermont.

Craig lives in Essex Junction with his wife, Kristen, and their dog, Frankie.

### **Rebecca Sameroff, Deputy Commissioner**

Rebecca Sameroff was appointed Deputy Commissioner of the Vermont Department of Taxes in December 2020. Deputy Sameroff is responsible for legislative initiatives, policy development, and analytical work for the department. Ms. Sameroff previously served the department as Chief Fiscal Analyst, supervising policy analysis, revenue forecasting, and analysis of the administrative impact and revenue implications of proposed policy changes, including distributional impact on Vermont taxpayers. Ms. Sameroff also served the City of Burlington as Special Advisor for Finance and Technology. Deputy Sameroff holds a Master of Public Administration from The Maxwell School at Syracuse University and a Bachelor of Arts in Anthropology from Northwestern University. Ms. Sameroff is an enthusiastic hiker, biker, and birder, and a former member of the Audubon Vermont Board of Directors.

**Bios are listed alphabetically from here.**

### **Sharon Asay, Director of Finance, Revenue Accounting and Returns Processing Divisions**

Sharon Asay is the Director of Finance for the Vermont Department of Taxes. Prior to this role, she was the director of the Division of Taxpayer Services for the Vermont Department of Taxes. Sharon joined the department in 2007 and has been the director since 2009. The Taxpayer Services Division administers more than 25 different taxes, providing outreach and assistance to taxpayers. Sharon came to the department with more than 20 years of experience in public accounting. Prior to joining the department, Sharon managed her own certified public accounting (CPA) firm in the state of New Jersey. Sharon has a bachelor's degree in accounting and is currently a licensed CPA in Vermont.

### **Will Baker, Assistant Attorney General and General Counsel, Vermont Department of Taxes**

Will Baker is an assistant attorney general and general counsel at the Vermont Department of Taxes. Before being appointed general counsel in January 2017, he was a department staff attorney for 10 years. Previously, he was in private practice at a Burlington law firm. Will is a past chair of the Vermont Bar Association's Young Lawyers Division and has served on the Bar Association's Board of Managers. He currently serves as chair of his town's school board. Will

earned a bachelor's degree from George Washington University and a law degree from Northeastern University School of Law.

**Deborah Carroll, Principal Assistant to the Commissioner, Office of the Commissioner**

Deborah Carroll serves as the Principal Assistant to the commissioner's office. She is a graduate of the University of Vermont. Deb's background includes more than 20 years as a litigation paralegal and more than a decade as a freelance writer and photographer. Most recently, she was the director of events and member relations at a large Chamber of Commerce in Maine, and the executive director of a small Vermont Chamber of Commerce. When she isn't working, Deb can often be found on the tops of mountains in New England or enjoying life by the Mad River which flows through her backyard.

**Renae DiGregorio, Financial Section Chief, Revenue Accounting and Returns Processing Divisions**

Renae DiGregorio is the Financial Section Chief at the Vermont Department of Taxes. Renae has a degree in Liberal Studies and currently studies at Champlain College. She joined the department in 2015, working 5+ years as the support coordinator on the VTAX project for the Taxpayer Services Division. She currently works in the finance division overseeing division operations, VTAX enhancements, forms coordination, financial reconciliations and reporting. Renae loves her career at Tax and enjoys serving Vermonters every day. She lives in Morrisville with her husband, Damien, daughter Maci and their two German Shepherds, Winston and Willow.

**John Demeter, Tax Compliance Corporate Audit Specialist, Compliance Division**

John Demeter works as the tax compliance corporate audit specialist devising and implementing data-driven audit programs and is contributing to the creation of a comprehensive audit plan. John started at the department in 2004 in the corporate and Business Income Tax Section of the Division of Taxpayer Services Division and worked closely with all aspects of the administration of those taxes, as well as the Economic Advancement Tax Incentive and Vermont Employment Growth Incentive programs for more than a decade. Prior to his time with the Department of Taxes, John worked in operations and management for several Vermont businesses and a nonprofit. John earned a bachelor's degree in public policy studies from Duke University and has completed coursework in the Master of Public Administration program at the University of Vermont and the accounting curriculum at the Community College of Vermont. John lives in Middlesex with his wife and daughter and currently chairs the town's Zoning Board of Adjustment.

**Aaron Kaigle, VTax Director, VTax,**

Aaron Kaigle, in his role as VTax Director, directs all changes to the department's primary processing software system, VTax. Aaron manages the department's subject matter experts and coordinates their work with the development teams. Aaron oversaw the implementation of major initiatives including several new tax types, grant programs for businesses in response to

the COVID-19 pandemic, and as well as annual updates and legislative changes. Aaron has worked for the department since 2013, serving in various roles, including executive staff assistant, tax examiner in the trust and corporate tax sections, and subject matter expert during the implementation and support of VTax. Aaron lives in Williston, Vermont with his partner and two children.

**Kenric Kite, Tax Education Specialist, Office of the Commissioner**

Kenric Kite is a tax education specialist with the Vermont Department of Taxes. Prior to working in state government, he served as executive director of ORCA, a public access media nonprofit in Montpelier. Kenric is a 1990 graduate of Lyndon State College (now Northern Vermont University-Lyndon) and holds a bachelor's degree in video production. During his career, he has served on the board for Conflict Resolution Catalysts, a nonprofit located in Bosnia-Herzegovina and Montpelier; and the Montpelier Theater Guild, a nonprofit producing theater by and for children. Kenric lives in Montpelier with his wife and two children.

**Angela Métraux, Communications and Web Manager, Office of the Commissioner**

Angela Métraux specializes in web design and information management at the Vermont Department of Taxes. She takes complex concepts and, with user-friendly visuals, communicates ideas that inspire and inform Vermonters. Métraux helps champion department-wide knowledge sharing so that the department's information and experience is shared internally among staff as well as externally with taxpayers, other state agencies, and various stakeholder groups, such as tax practitioners, chambers of commerce, and professional and industry associations. In addition to her digital marketing and graphic design experience, Métraux is trained as a project manager.

**Tracy Phillips, Compliance Audit Manager, Compliance Division**

Tracy M. Phillips is currently the Compliance Audit Manager for the Vermont Department of Tax. She oversees the office, field and discovery audit programs (focusing on ensuring the audit process is fair and equitable). She has direct private sector business experience and nearly 25 years of service for the State of Vermont. Previously, Tracy served as Director of the Unemployment Insurance and Wages Division at the Vermont Department of Labor. She holds a bachelor's degree in Biomedical Technology and received her Master of Public Administration degree from the University of Vermont.

**Lisa Pinkus, Tax Examiner, Division of Taxpayer Services**

Lisa Pinkus has been with the Tax Department for over fourteen years; she began her career as a seasonal temporary employee for two tax seasons before becoming a Tax Examiner in the Division of Taxpayer Services in 2008. Lisa began her college years studying education and later switched majors and schools to graduate with a degree in business management from Champlain College. Lisa was born and raised in Graniteville, VT, left to travel at the age of 21, then later returned to Vermont. She now lives in Montpelier with her two dogs, one cat, and two African side-neck turtles just a mile from the Tax Department. She enjoys spending time with her daughter and granddaughters in Milton, Vermont.

**James Whitehouse, Director of Taxpayer Services**

James (Jim) Whitehouse is currently the Director of Taxpayer Services for the Vermont Department of Taxes. He has been with the State for thirty years: five years with AOT where he served as a Field Auditor; two years with DFR where he worked as a Financial Analyst; and 23 with Tax. During his career with Tax he has served as Field Audit Supervisor, Assistant Director of Compliance, and Assistant Director of TPS. Jim is married with two children and lives in Huntington VT with his wife, Saint Maria. Jim enjoys the outdoors, hiking, skiing and making fires, but is also content with a good book and a comfortable couch.

Department of Disabilities, Aging and Independent Living

# Vermont Tax Professionals' Resource Guide: Working with Deaf, Hard of Hearing, and DeafBlind Vermonters

Created by: Laura Siegel, Director of Deaf, Hard of Hearing, DeafBlind Services

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*The following resources are intended as a convenience to support tax professionals who work with people who are Deaf, Hard-of-Hearing and DeafBlind. Vermont Department of Taxes and Department of Disabilities, Aging and Independent Living do not endorse nor take responsibility for the accuracy, legality or content of the external links or websites provided.*

Each state has an agency responsible for serving people who are Deaf and Hard-of-Hearing and DeafBlind. Click the state below to be linked to that state's services.

- [Connecticut](#)
- [Maine](#)
- [Massachusetts](#)
- [New Hampshire](#)
- [Rhode Island](#)
- [Vermont](#)

## American Sign Language (ASL) Interpreting Services

ASL interpreter services typically charge an hourly fee for services. Most states offer information about local community funds to help cover the cost for events that are not covered by the Americans with Disabilities Act (ADA). Both onsite and remote interpreting is available.

Registry of Interpreters for the Deaf Search Tool ( <https://rid.org/search-tools/>)

- **Connecticut:** Connecticut Registry of Interpreters for the Deaf (CTRID): ([connrid.org](http://connrid.org))  
Source Interpreting: ([Sourceinterpreting.com](http://Sourceinterpreting.com))
- **Maine:** Pine Tree Society  
([pinetreesociety.org/children-and-families/sign-language-interpreting-children/](http://pinetreesociety.org/children-and-families/sign-language-interpreting-children/))
- **Massachusetts:** Massachusetts Commission for the Deaf and Hard of Hearing (MCDHH): ([mass.gov/how-to/how-to-request-an-asl-interpreter-or-cart-provider](http://mass.gov/how-to/how-to-request-an-asl-interpreter-or-cart-provider))
- **New Hampshire:** Northeast Deaf & Hard of Hearing Services (NDHHS): ([ndhhs.org/community-members/](http://ndhhs.org/community-members/))
- **Rhode Island:** State of Rhode Island Commission on the Deaf and Hard of Hearing (CDHHRI): (<http://www.cdhh.ri.gov/interpreter-and-cart-services/services-offered/sign-language-interpreters.php>)
- **Vermont:** Vancro Integrated Interpreting Services (VIIS) ([vancroiis.com](http://vancroiis.com))

## Telecommunication Relay Services (TRS)

- **Connecticut:** Relay Connecticut: ([relayconnecticut.com](http://relayconnecticut.com))
- **Maine:** Maine Relay Services: ([maine.gov/trs/relay-services](http://maine.gov/trs/relay-services))
- **Massachusetts:** MassRelay: ([Mass.gov/massrelay](http://Mass.gov/massrelay))
- **New Hampshire:** Relay New Hampshire: ([relaynewhampshire.com](http://relaynewhampshire.com))
- **Rhode Island:** Rhode Island Relay: (<https://rhodeislandrelay.com/>)
- **Vermont:** Vermont Relay: ([vermontrelay.com](http://vermontrelay.com))



## Video Relay Services (VRS)

VRS are free services available 24/7 to translate when the hearing and Deaf or Hard of Hearing person that relies on ASL are in different locations.

- Convo ([convorelay.com/](http://convorelay.com/))
- Purple ([purplevrs.com/](http://purplevrs.com/))
- Sorenson ([sorenson.com/services/relay/](http://sorenson.com/services/relay/))
- ZVRS ([zvrs.com/](http://zvrs.com/))

## Captioning Services

- Captioning information ([ncra.org/home/professionals\\_resources/professional-advantage/Captioning](http://ncra.org/home/professionals_resources/professional-advantage/Captioning))
- Professional Captioning Services [White Coat Captioning \(whitecoatcaptioning.com\)](http://whitecoatcaptioning.com)

Relay Conference Captioning (RCC) (A request must be submitted by Deaf, Hard-of-Hearing or DeafBlind person.)

- **Connecticut:** [Relay Connecticut: RCC \(Remote Conference Captioning\) \(hamiltonrelay.com\)](http://hamiltonrelay.com)
- **Maine:** [Relay Services | Maine Telecommunications Relay Service Council](#)
- **Massachusetts:** [NCRA PROLink | NCRA](#)
- **New Hampshire:** [RCC Reservation – Relay New Hampshire](#)
- **Rhode Island:** [Introducing RCC – Rhode Island Relay](#)
- **Vermont:** [VermontRelay.com/](http://VermontRelay.com/)

## Clear Masks

- Food & Drugs Administration (FDA) approved purchase at [www.theclearmask.com](http://www.theclearmask.com) or [www.safenclear.com](http://www.safenclear.com)
- Accessible Masks has a selection of masks from different vendors [AccessibleMasks.org](http://AccessibleMasks.org)

## Braille Translation

*Assistance converting written documents or ceremonies to Braille*

- **Connecticut** Braille Association, (203) 227-5243
- National Braille Press, based in Boston, **Massachusetts:** ([nbp.org/ic/nbp/](http://nbp.org/ic/nbp/))
- **Maine:** Maine State Library (<https://www.maine.gov/msl/outreach/lbph/braille.htm>)
- **New Hampshire:** New Hampshire Association for the Blind, 800-464-3075 or ([services@futureinsight.org](mailto:services@futureinsight.org))
- **Rhode Island:** [Services For The Blind And Visually Impaired \(SBVI\) | RI DHS Office of Rehabilitation Services](#) **OR** [Home - RI Office of Library & Information Services; Talking Books Library for the Blind and Print-Disabled - RI Office of Library & Information Services](#) (Audio)

and Braille)

- **Vermont** Association for the Blind and Visually Impaired (VABVI): ([www.vabvi.org](http://www.vabvi.org))

*Other Braille transcription services* (<https://nfb.org/resources/braille-resources/braille-transcription-resources>)

## Resources

[Deaf Tax \(https://deaftax.com/\)](https://deaftax.com/)

[Free Tax Return Preparation for Qualifying Taxpayers | Internal Revenue Service \(irs.gov\)](#)

[Topic No. 102 Tax Assistance for Individuals With Disabilities | Internal Revenue Service \(irs.gov\)](#)

[IRS ASL Videos \(https://www.youtube.com/user/IRSvideosASL\)](https://www.youtube.com/user/IRSvideosASL)

[Video Relay Services | Federal Communications Commission \(fcc.gov\)](#)

**Connecticut:** [Free Income Tax Preparation \(ct.gov\)](#)

**Maine:** [Free Tax Prep - CA\\$H Maine \(cashmaine.org\)](#)

**Massachusetts:** [Free Tax Prep in Massachusetts - MASSCAP](#)

**New Hampshire:** [Free Tax Assistance Offered Through AARP Foundation Tax-Aide](#)

[New Hampshire Tax Help - Find by Town \(nhtaxhelp.org\)](#)

**Rhode Island:** [Volunteer Income Tax Assistance \(VITA\) Sites in Rhode Island | Economic Progress Institute \(economicprogressri.org\)](#)

**Vermont:** [Free Tax Preparation Help for Vermonters \(bfslaw.com\)](#)

Free Tax Preparation Assistance (<https://tax.vermont.gov/individuals/free-tax-preparation-assistance>)

Free File: (<https://tax.vermont.gov/individuals/free-file>)

## Contact Us

Vermont Department of Disabilities, Aging and Independent Living

Laura Siegel, MBA

Text 802-904-3241 or VP/Voice 802-560-5270

[Laura.Siegel@vermont.gov](mailto:Laura.Siegel@vermont.gov)

[Website: dail.vermont.gov/services/programs/deaf-hard-hearing-deafblind](http://dail.vermont.gov/services/programs/deaf-hard-hearing-deafblind)

Vermont Department of Taxes

Mariko Evans, Executive Assistant, Office of the Commissioner

VP/Voice 802-828-2505

[tax.commissioner@vermont.gov](mailto:tax.commissioner@vermont.gov)

[Website: \(https://tax.vermont.gov/\)](https://tax.vermont.gov/)